



The Tech Support Game-Changer

Liberty brings innovation to tech support with Teleportivity, the instant information and live video help desk platform.

Reduce truck-rolls by up to 70%. No, seriously.

Anywhere from 30 – 70% of service issues are user related. Sure, there are tech solutions that help monitor devices and connectivity, but the vast majority of these issues still required on-site diagnosis to resolve or redirect the issue. Nothing drains more time and resources than technician call-outs.



Tech Support Has Never Been Easier

Liberty AV and Teleportivity are making every space, place and object a portal to a world of help. From live remote help sessions to surveys to tutorial videos, we've got every base covered.



Now You Really Can Be Everywhere at Once

With Teleportivity's Instant Information and Live Support System, help can come to the customer from anywhere in the world, at the push of a button. Your support team can be available on-site, instantly, or even be working with multiple customers simultaneously. Which means happier customers, a more productive workforce, and more cost efficiencies. That game-changer comment is starting to make a lot of sense now, right?



Help is Now, Quite Literally, at Hand

Teleportivity's patented 'print-and-place' solution allows you to create and deploy thousands of unique QR / NFC / web links that can be placed in any space or on any object. When scanned through a mobile device (with no app needed), each code directs customers to its own highly bespoke website, customized to reflect any branding, and made just for the situation.

Get Started

Ready to make a game-changing advancement to your tech support? Contact your Liberty AV sales representative or customer service team at 800-560-8998 or orders@libav.com.



