



A WORLD OF SUPPORT AND INFORMATION AT YOUR FINGERTIPS



CAPABILITIES AND APPLICATIONS



TELEPORTIVITY
WHEREVER YOU ARE SO ARE WE

BROUGHT TO YOU BY



Connect to a limitless amount of space-specific information and support

Utilizing Teleportivity starts with...

...a Scan or Tap

Implement a customized, scannable QR code.

Teleportivity is more than your standard QR Code...

...It's a digital portal to a world of information and support, uniquely tailored to the space, place, or object.

Hassle Free: Scan and Go

No apps, downloads or searching required. Just scan the QR code / NFC Code with the camera of any personal device and the user is on their way.



...Or provide touch-less, completely hands-free, face-to-face support

Teleportivity's new technology allows remote staff to engage with users through the use of:

- Voice Activation
- Facial Detection

Combine this touch-less access with QR code technology to create a fully-functioning support experience, using the guest's personal device:

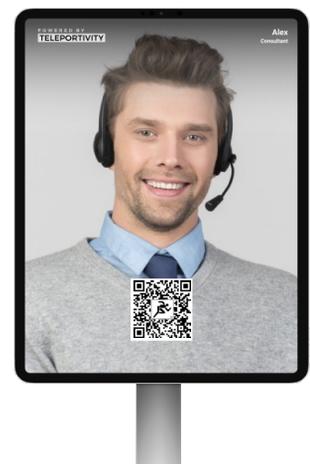
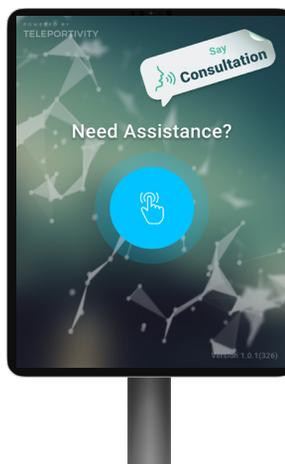
- Signature sign-in
- Access via unique guest badge
- Wayfinding support
- Review and sign documents / forms



FACE DETECTION



voice recognition



Support That Is With You Every Step of the Way

Take Tech on the Go: Jump Technology

Support doesn't end when the customer walks away.

Jump technology allows staff to accompany customers on their journey, by providing instant assistance and information along the way.

Staff proactively or reactively 'jumps' onto any tablet screen via video, as if they've walked into the room, space or place.

Staff can 'go mobile' via user's tablet or cell phone, no app needed.

TO CELL PHONE.

(No app needed when jumping to the customer's cell phone).

LEVEL 4



TO SCREEN,

LEVEL 3

JUMP FROM SCREEN,

GROUND FLOOR

A limitless world of resources and information at your fingertips

INSTANT COMMUNICATION

Connect instantly to relevant support contacts through a variety of methods that can provide space or product-specific assistance. No searching required.

Reach support staff utilizing a variety of methods:

- Text
- Phone Call
- Augmented Reality (AR)
- Talk to Text
- Video (Optional, using our staff or yours)

Applications:

- Support
- Troubleshooting
- Wayfinding
- Tech support / Warranty Info
- Whenever and where-ever person-to-person support is needed

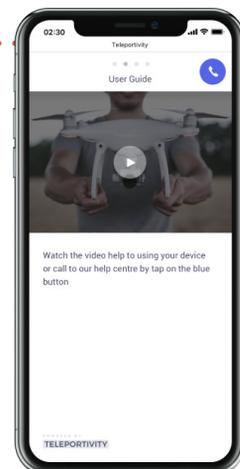


VIDEOS

Instant access to relevant videos applicable to the space, situation, or user needs.

Applications:

- Room tutorials
- How To Videos
- Case-specific troubleshooting videos
- Welcome point
- Marketing



DOCUMENT REPOSITORY / INFORMATION

Eliminate searching for information. Instantly access files such as documents, PDFs, and images.

Applications:

- Room diagrams / drawings
- Link to calendars, schedules
- Install or setup instructions
- Product-specific Information
- Warranty support
- Marketing – promote additional services / capabilities



MAPS

Connect your space to any map application, software, or location-specific maps.

Applications:

- Wayfinding (area / building specific)
- Installation assistance
- Emergency support
- Weather

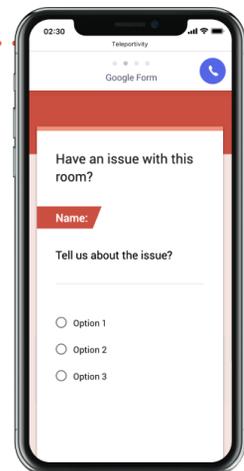


DATA & INFORMATION TRACKING

Keep track of relevant data. Space-specific information that can be updated on the fly, including forms, spreadsheets and checklists.

Applications:

- Logs
- Track maintenance (Room / Equipment)
- Survey
- Support ticket
- Google forms



WEB LINKS

Connect to any space / product specific, web-based URL.

Applications:

- eCommerce - reordering, upselling accessories
- Warranty information / claims
- Product reviews and feedback
- Blogs, applicable news, and updates
- Certification training and additional learning



NEW! AUGMENTED REALITY (AR)

Augmented Reality delivers visual direction to the experience.

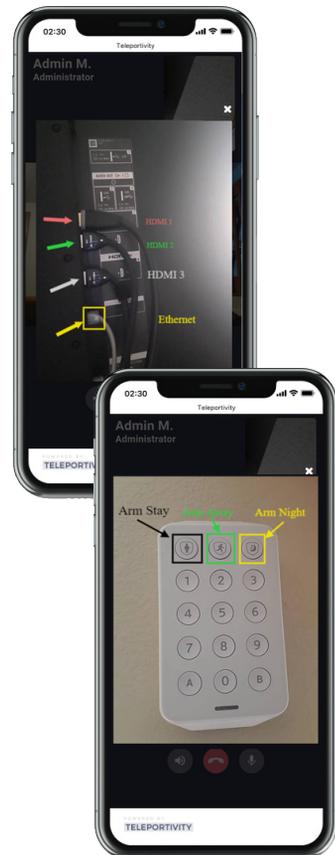
Direct focus to the issue or solution through the ability to virtually point, draw, or markup a screenshot.

Applications:

- Wayfinding
- Installations, set up, repairs
- Troubleshooting

Use Cases:

- On a video call, support utilizes a screenshot of a data cabinet to note which button should be pressed or cable should be pulled.
- On a college campus, support draws virtually on a map to guide a lost student to their unique destination.
- In a residential setting, support shows a user how to change an amplifier input without the need for an on-site visit.



INSTANT LIVE VIDEO SUPPORT

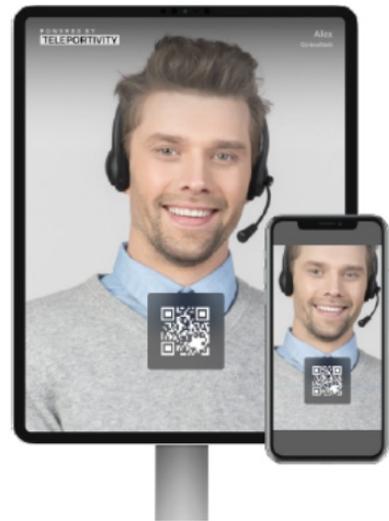
When in-person, face-to-face interaction is not possible or ideal, a video call provides a similar, quality level of support from across a campus or the globe, instantly, with no waiting. Staff can be deployed instantly, across greater distances.

Use our support resources or yours. Combine with any other Teleportivity technology for an exceptional interaction.

Perfect for times of light staffing, remote staffing, or when assistance is not safe, such as times of social distancing.

Applications:

- Virtual reception / concierge
- Wayfinding
- On-demand tech support
- Troubleshooting



SUPPORT PERSONNEL EXPERIENCE

Whether your Teleportivity support is being provided by internal or external personnel, the responding agent is equipped with the space-specific knowledge to professionally assist the user.

During a support call, the responding agent receives:

- Notification of location
- Account-specific details
- Space-specific details (room diagrams, etc)
- Instant access to support information and docs



QR CODES / NFC / WEB LINKS

Making every space, place, and object a portal to a world of help, accessible via any personal device.

Create and deploy thousands of easy to manage, dynamic QR / NFC / web links that can be placed in any space or on any object. Simply scan with any mobile device to be redirected to a unique, situation-based website, customized to reflect any branding, and created for the space or situation.



Applications:

Concierge & Reception Desk

- Registration forms
- Information
- Live video assistance

Space-Based Solutions, e.g. Commercial, Resi, Education

- Customized session materials
- Room-specific tech support
- Technician site-specific info (ex: instructions)
- Troubleshooting

Retail

- Access latest product information
- Communicate to the sales / support team

Optimize with video, text, phone, or augmented reality (AR) interaction. Teeing up a video call provides that similar, quality level of support.



SPECIALTY PRINTED PRODUCTS

A variety of printed products are available to implement QR Codes.

Designed and printed by in-house production division, WESCO Assembly, located in Pheonix, AZ.

Product Offering

- Labels
- Plaques
- Rack headers
- Tags
- Signs
- Coasters
- and many more!



Connect with your Liberty AV Representative or Dealer to discuss

Getting Started

Fully Customizable

Teleportivity is a turnkey solution, built for you, based on your unique needs and modified to fit the situation.

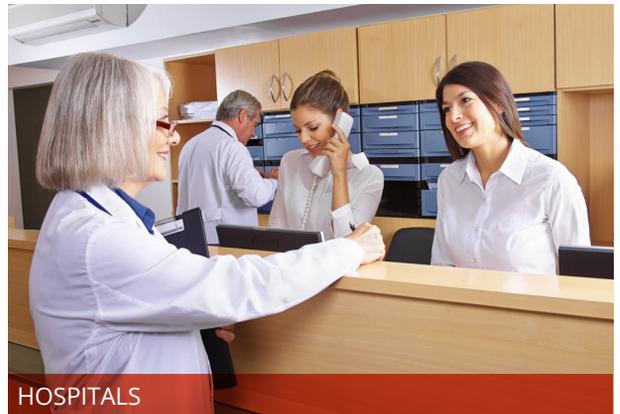
Whether you are looking to provide better support, implementing a business continuity solution, or looking to improve the way your organization functions, Liberty AV is prepared to provide the solution that works best for you.

Design, development, and on-going end user support can be implemented using our resources or yours.

Teleportivity is designed for:



CORPORATE



HOSPITALS



RETAIL



EDUCATION



RESIDENTIAL



SERVICE AND SUPPORT PROVIDERS



The Solution for You... and for Your Customers

Navigate Today's Service and Support Changes.

Teleportivity is fully customizable and ready anywhere help, information, or a physical person is needed.

With endless options for connecting remote personnel and providing information, Teleportivity is not only the solution to support your business, but is the solution for your customer's businesses.



Scan here or visit <https://qrideo.me/libertyone/GenInfo> to see how Teleportivity can be implemented in your business and how to become a dealer.



800.530.8998 | www.LibAV.com