Remote Management

REAL-TIME MONITORING AND MANAGEMENT OF HOME TECHNOLOGY

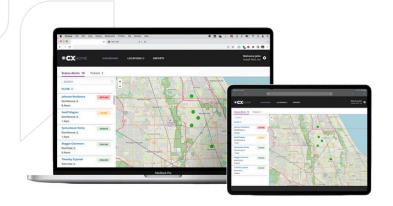
Introducing the newest cloud-based network manager from the leader in residential networking solutions.

CX Home is a cloud based monitoring and management service platform designed to optimize the customer's experience. The platform is comprised of an intelligent ecosystem of tools and dashboards that allow the homeowner to maximize their home technology and managed service professional to provide proactive support.

Developed by Liberty, with over 30 years of AV industry leadership, CX Home delivers exceptional performance, reliability, and efficiency to keep you focused on what really matters...your customers.

- Optimized customer experience with realtime monitoring and management of their home technology
- Aggregated simple control and monitoring dashboard of network, connected devices
- Remote remediation allows for reduced truck rolls and unneeded site visits
- Proactive monitoring allows for no-to-less time of the network, power and devices being down





SPECIAL FEATURES

Device-Agnostic Deployment

- Built on Domotz, leveraging best-in-class network monitoring and support
- · Includes device-agnostic monitoring
- Flexible integration into new and existing networks
- Integrated file management and note recording

Ticket Management

 Built-in ticketing that grows with the needs of your organization

Software for Your Team and Customers

- Role-based administration efficiently manages access for your team, and for your customers
- Dynamic actions and controls for managing specific devices or the entire network
- White-label customization

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